

Warranty Policy

Lure Mate Fishing Tracker Warranty

RIPPTON warrants that your Lure Mate fishing tracker ("the product") will be free from defects in materials and workmanship for a period of 12 months from the date of delivery to the original retail purchaser ("the Warranty Period"). Within the Warranty Period if the product is determined to be defective due to improper materials or workmanship, RIPPTON will, at our sole discretion and subject to applicable laws: (a) freely repair or replace it with a new or refurbished product or component; or (b) refund the original purchase price upon return of the defective Product. All products and components replaced become the property of RIPPTON. This Warranty does not apply to Products purchased from unauthorized resellers, or where the instructions of use and activation of the Product are not followed or where the Product has been damaged due to abuse, accident, modification, moisture or other causes beyond our reasonable control. All implied warranties for a particular purpose in relations to the product are limited to the duration of the applicable express warranty. All other express or implied conditions, representations and warranties should be DISCLAIMED. Limitations on how long an implied warranty lasts may not be allowed by certain jurisdictions, so the above limitation may not apply to you. All warranty claims and replacements must be authorized by RIPPTON or its authorized dealers.

Note: Battery usage is regarded as normal wear and tear and is therefore not covered by the 12-month warranty. Rippton will only honor battery claims that arise within 6 months since the date of manufacture.

Refund & Replacement

Lure Mate is created with great effort. We put all our love into the product and we believe that you will love it too. However, should it rarely happen that the product you purchase is not exactly in line with your expectation, you may return the product in its original condition, with complete original invoice or sales receipt and packaging, within 14 days since the date of purchase. We will replace the product or provide a full refund of the original purchase price. Please note that this policy applies only to products purchased directly from us or our authorized Lure Mate dealers. All refunds must be authorized by us. To authorize a replacement, a few details regarding your order and the issue you encountered will be requested. To apply for this, please contact us via email: support@rippton.com

Note: The cost of return shipping is at the purchaser's expense and is non-refundable. Any partial returns are not eligible for a refund. (e.g.: If you ordered 4 Lure Mates, you must return all 4 to receive a refund.)